



DMIRS Occupational Licensing Performance Report – June Quarter 2022

The Department of Mines, Industry Regulation and Safety (DMIRS) administers over one hundred diverse and complex licence types. These cover the majority of Western Australia's occupational licensing and involve a large number of differing legislative requirements, interpretations and administrative requirements.

This includes building, painting, plumbing, electrical, gas fitting, WorkSafe, motor vehicles, property industries and other Consumer Protection licensing.

The DMIRS performance target is to finalise 80 per cent of applications within the target timeline.

The timeline targets are administrative and are intended to reflect the complexity of each application and our understanding of individual and industry need. Factors influencing assessment timelines can include whether:

- All of the required information is provided by an applicant. If it isn't, this requires follow-up with applicants which adds time and can be confronting for applicants where the additional information required is focused on their professional experience.
- Advice or review from other agencies, statutory boards or Commissioners is required.

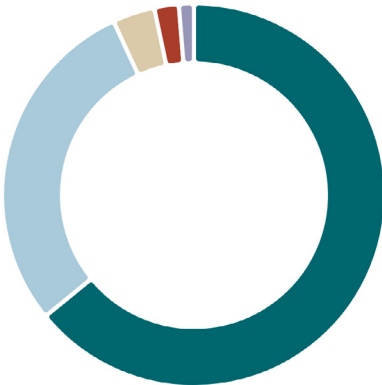
DMIRS is continuing to work on strategies to improve licensing performance and the customer experience through a range of initiatives across 2022.

These include:

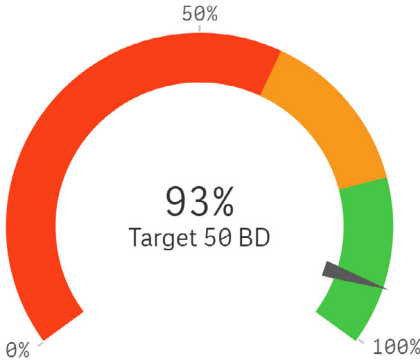
- Expanding online lodgement and fee payment across the remaining paper-based applications.
- Improving the guidance available to applicants to provide greater clarity on the licence determination process and statutory application requirements.
- Partnerships with other agencies to explore streamlined arrangements.

Registered Building Contractor and Practitioner

Average 23 days total

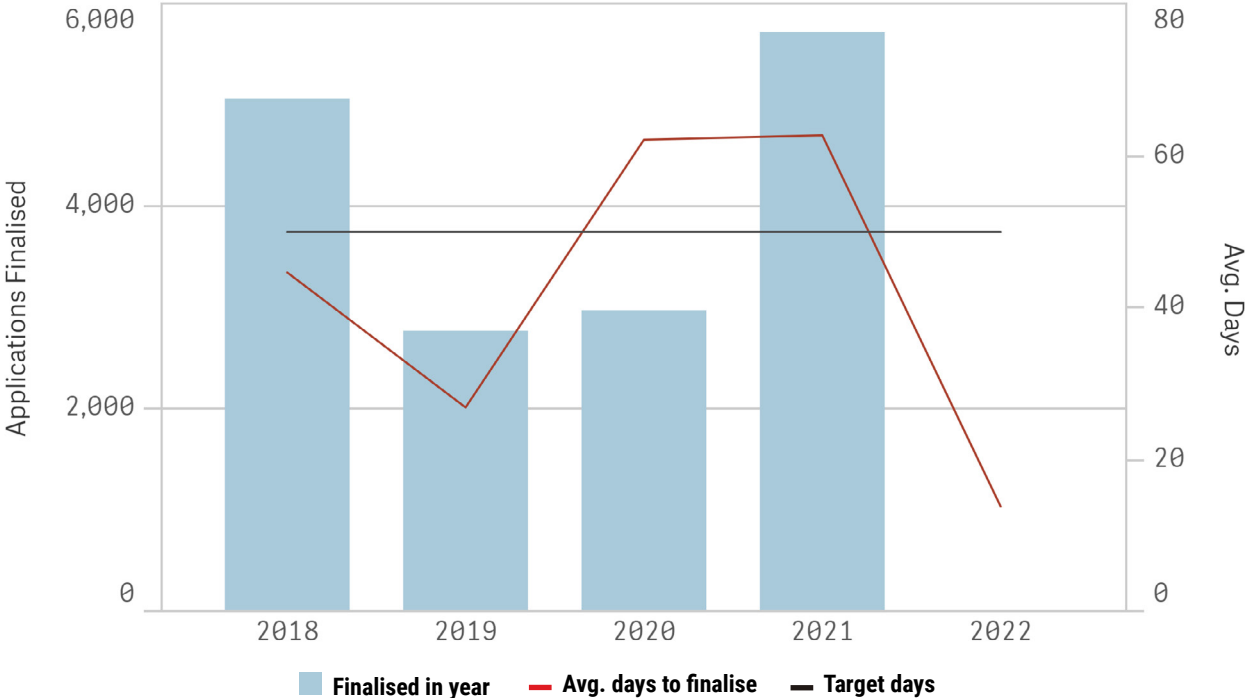


% Finalised within target timeline (Target is 50 Business Days)



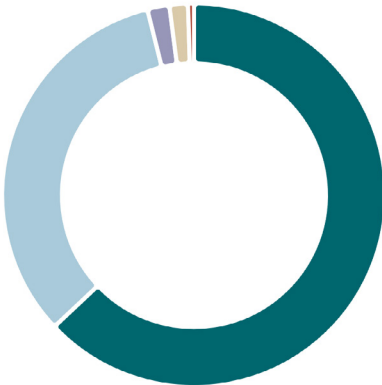
- DMIRS Licensing
- Applicant
- DMIRS Legal / Compliance / Other
- External Party
- Board / Statutory Decision Maker

Trends for Finalised Applications and Average Business Days to Finalise

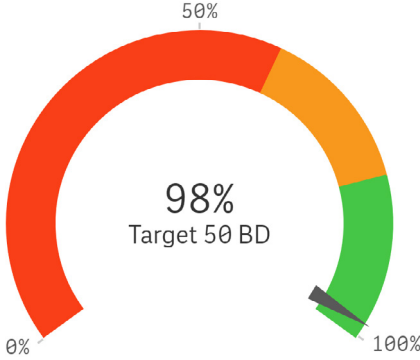


Registered Painting Contractor and Practitioner

Average 18 days total

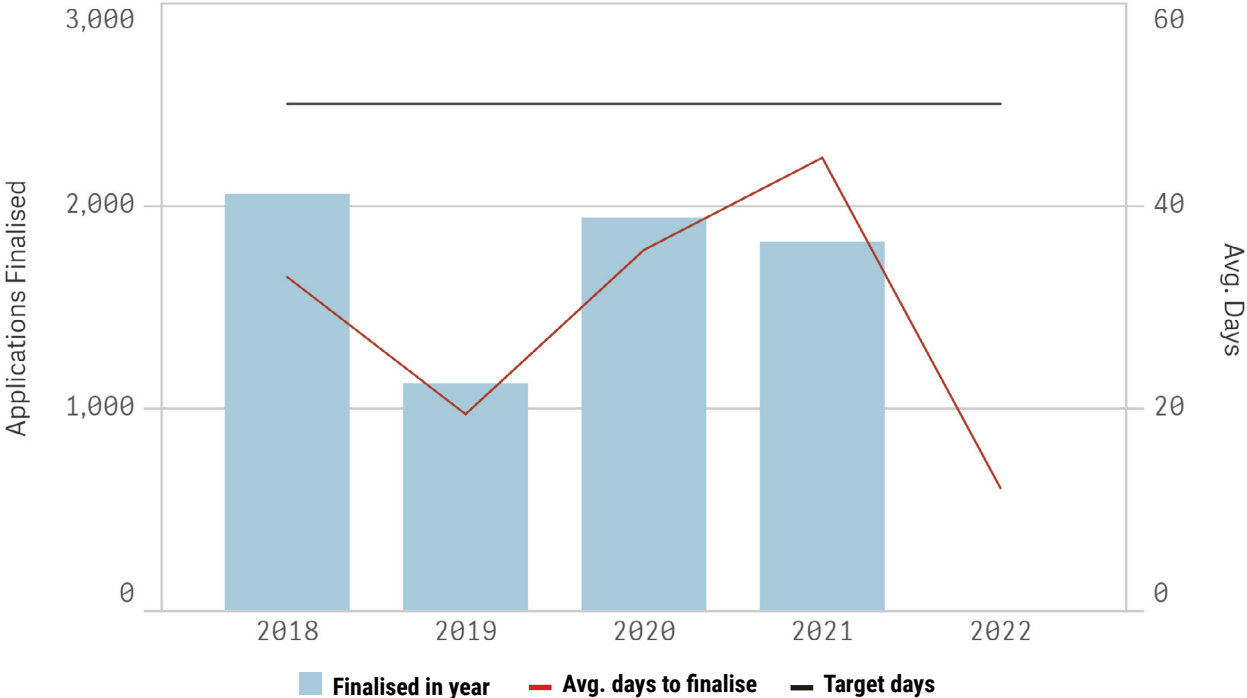


% Finalised within target timeline (Target is 50 Business Days)



- DMIRS Licensing
- Applicant
- DMIRS Legal / Compliance / Other
- Board / Statutory Decision Maker
- Board / Statutory Decision Maker

Trends for Finalised Applications and Average Business Days to Finalise



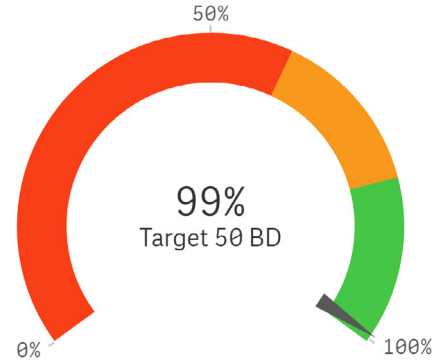
Registered Building Surveyor and Owner Builder

Average **28** days total

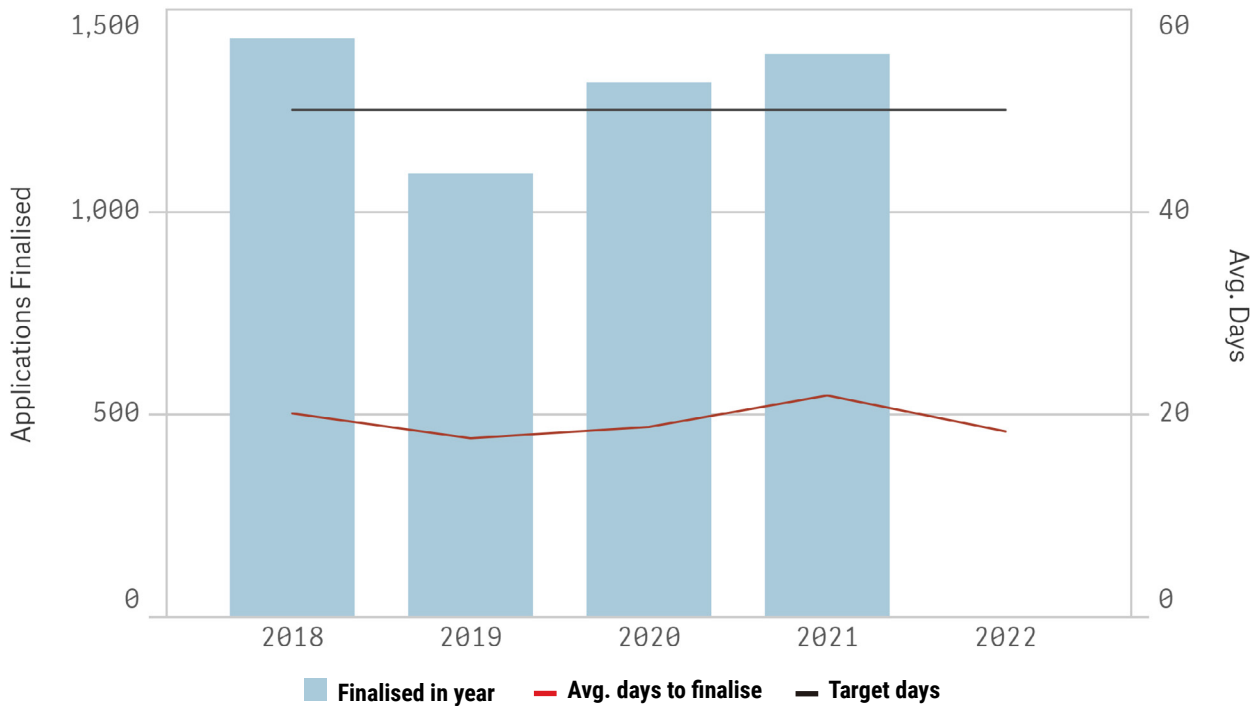


- DMIRS Licensing
- Applicant
- DMIRS Legal / Compliance / Other
- External Party

% Finalised within target timeline
(Target is 50 Business Days)

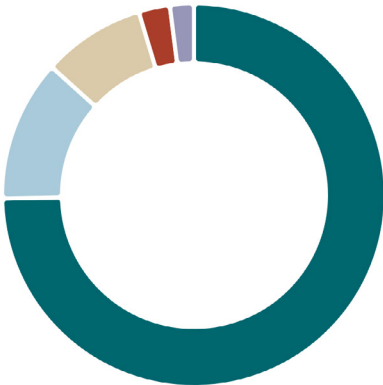


Trends for Finalised Applications and Average Business Days to Finalise

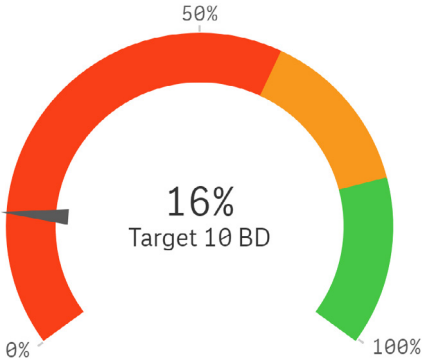


Plumbing Licensing

Average 20 days total

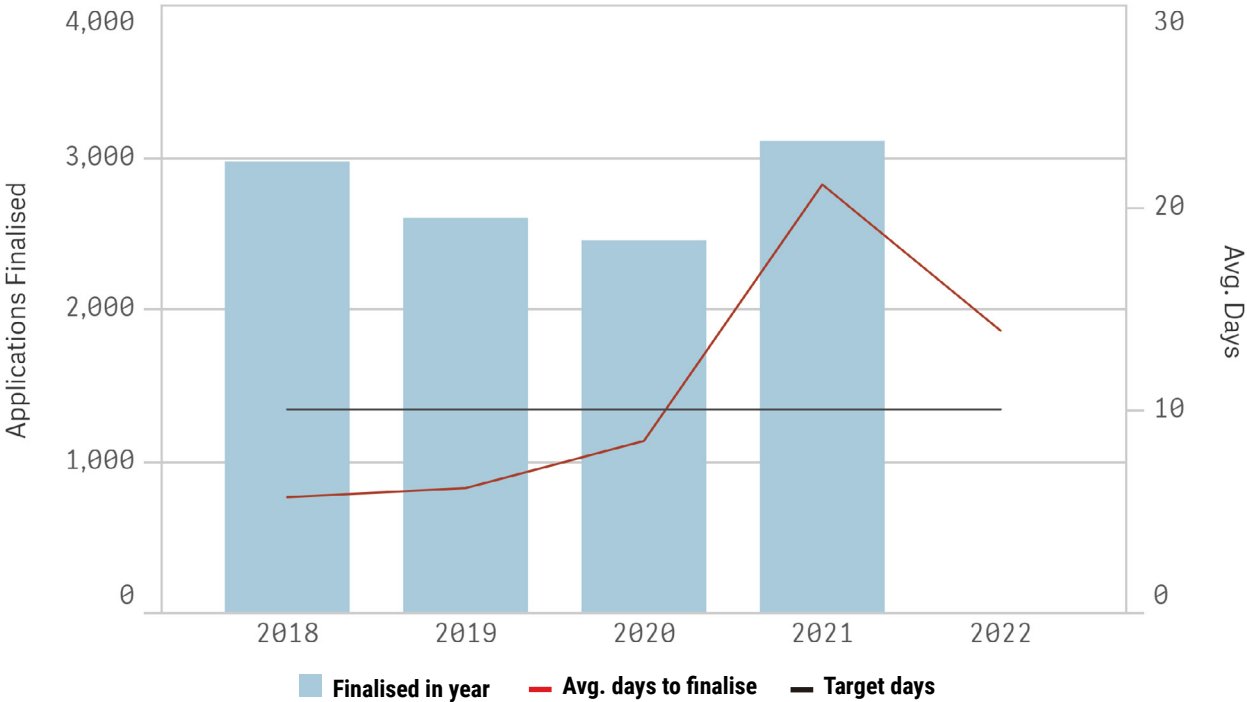


% Finalised within target timeline (Target is 10 Business Days)



- DMIRS Licensing
- Applicant
- DMIRS Legal / Compliance / Other
- External Party
- Board / Statutory Decision Maker

Trends for Finalised Applications and Average Business Days to Finalise

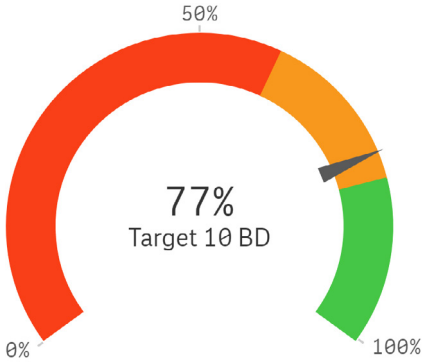


Electrical Licensing

Average 6 days total

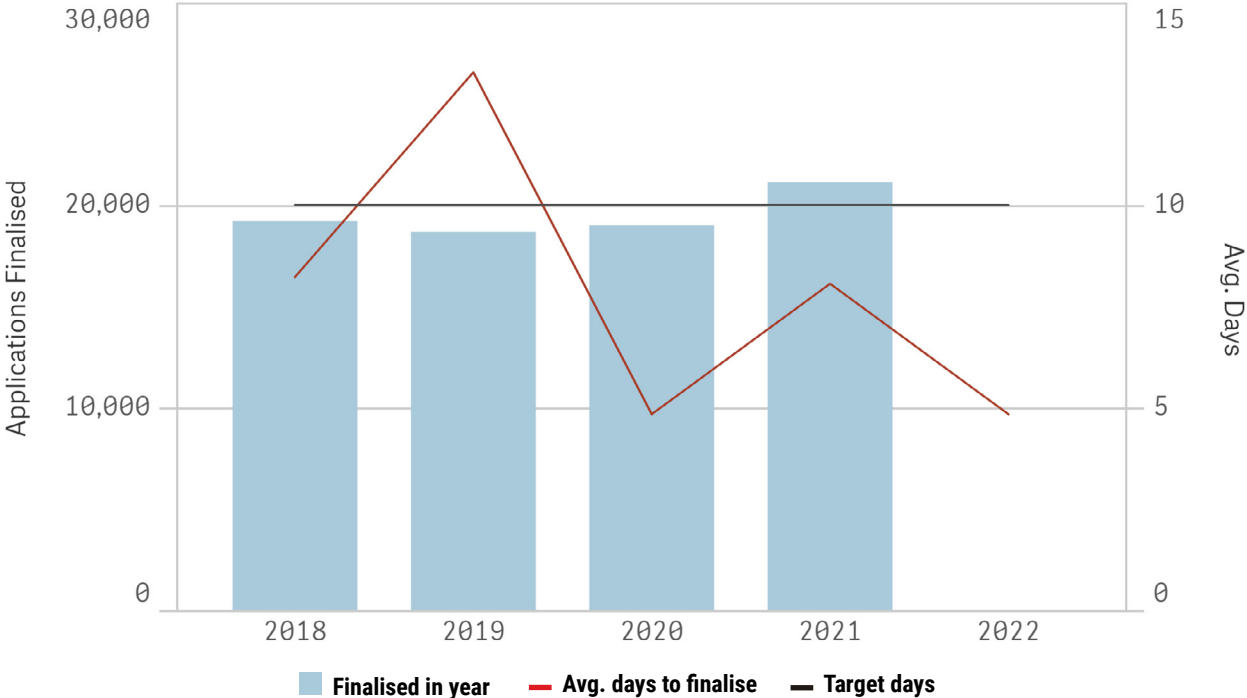


% Finalised within target timeline (Target is 10 Business Days)



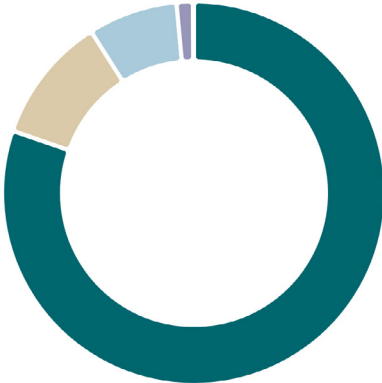
- DMIRS Licensing
- Applicant
- Board / Statutory Decision Maker

Trends for Finalised Applications and Average Business Days to Finalise

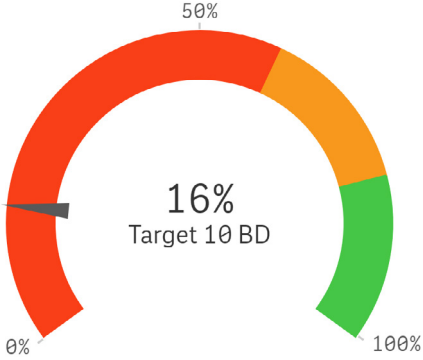


Gas Licensing

Average 16 days total

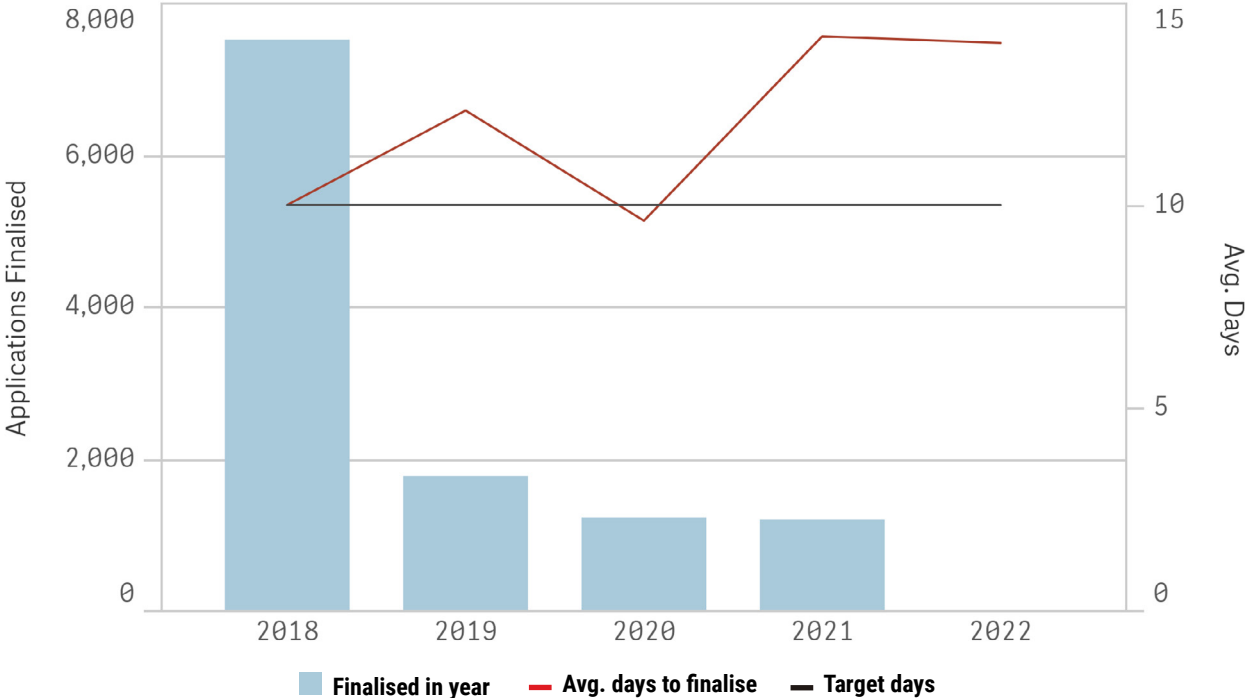


% Finalised within target timeline (Target is 10 Business Days)



- DMIRS Licensing
- Applicant
- DMIRS Legal / Compliance / Other
- External Party

Trends for Finalised Applications and Average Business Days to Finalise



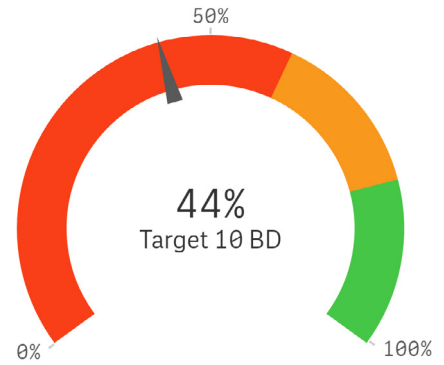
High Risk Work Licensing

Average **18** days total

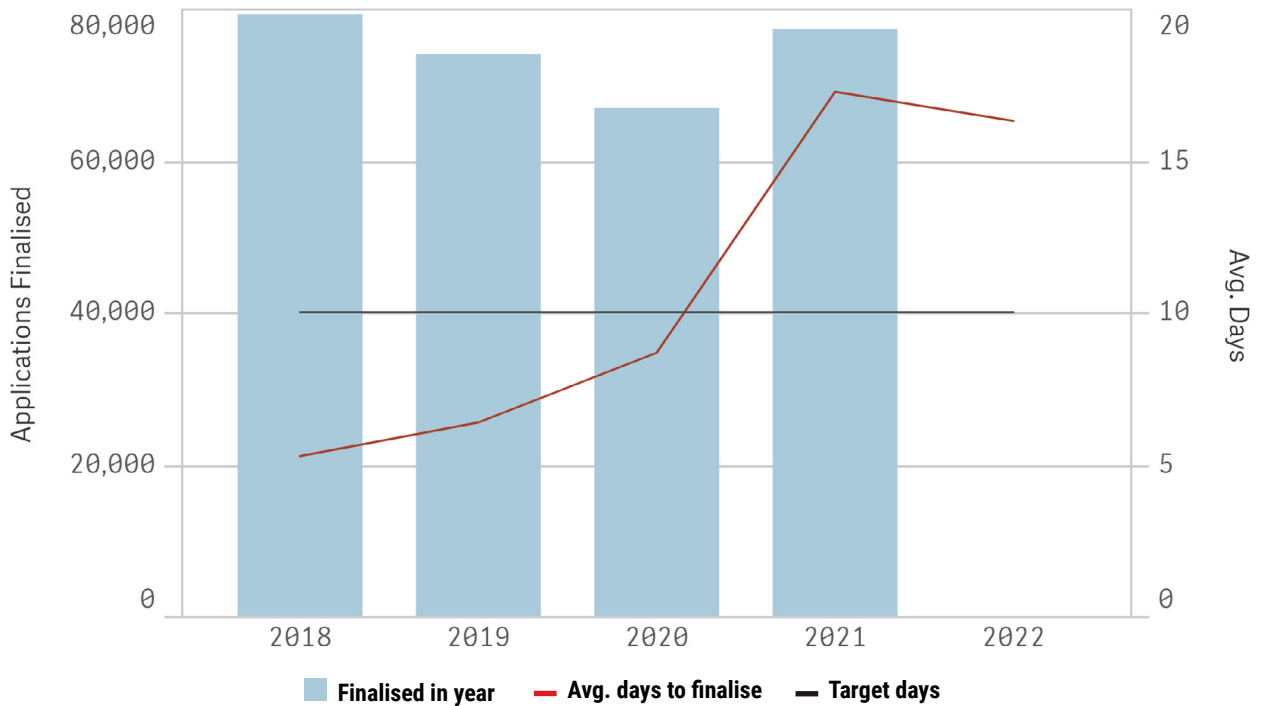


■ DMIRS Licensing ■ Applicant

% Finalised within target timeline
(Target is 10 Business Days)

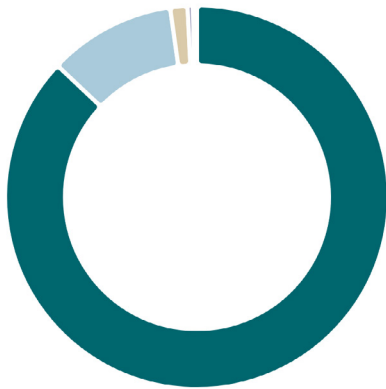


Trends for Finalised Applications and Average Business Days to Finalise

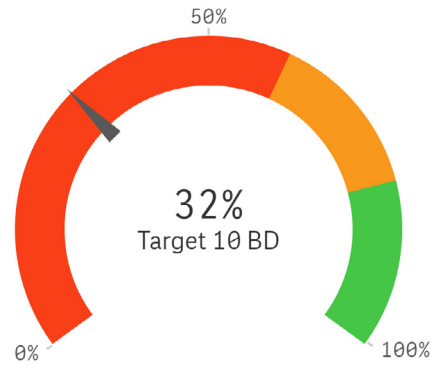


Motor Vehicle Industries

Average **23** days total

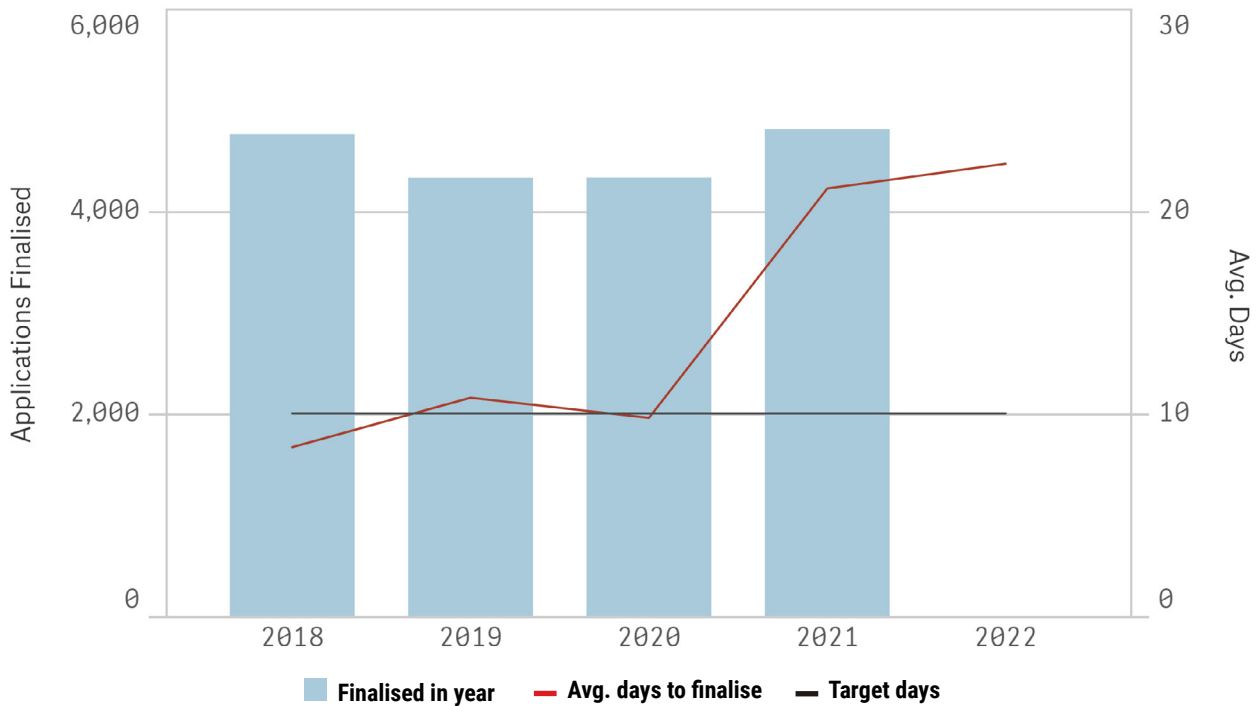


% Finalised within target timeline
(Target is 10 Business Days)



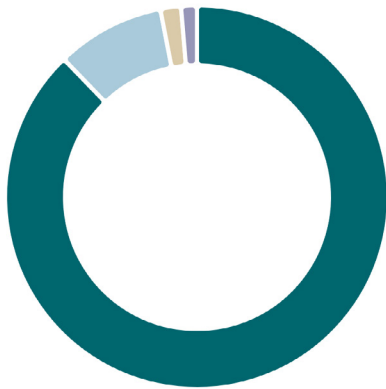
- DMIRS Licensing
- Applicant
- DMIRS Legal / Compliance / Other
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Trends for Finalised Applications and Average Business Days to Finalise

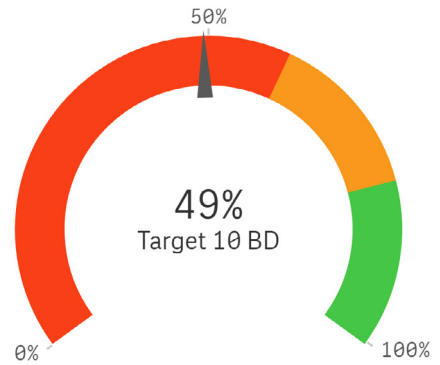


Property Industries

Average **16** days total

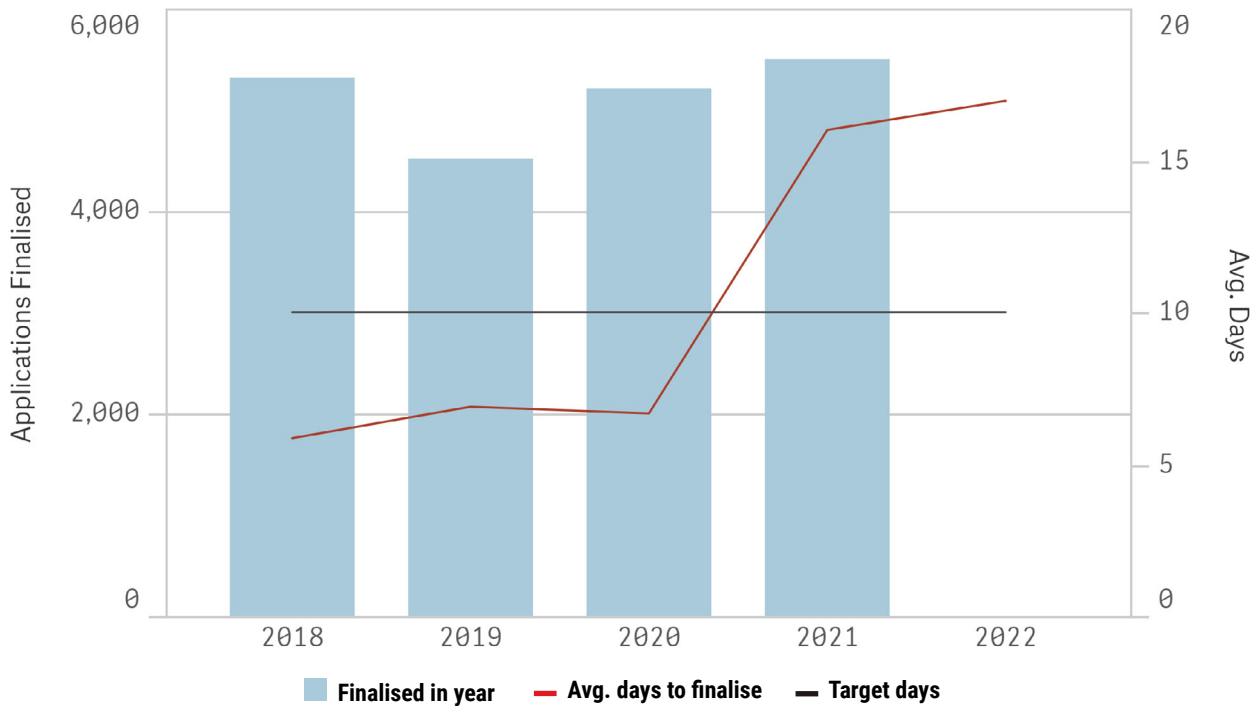


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- Applicant
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- External Party

Trends for Finalised Applications and Average Business Days to Finalise



Registered Building Contractor and Practitioner

- Registered Building Contractor
- Registered Building Practitioner

Registered Painting Contractor and Practitioner

- Registered Painting Contractor
- Registered Painting Practitioner

Registered Building Surveying and Owner Builder

- Building Surveying Contractor
- Building Surveying Practitioner
- Owner Builder Approval

Plumbing

- Plumbing Contractor
- Provisional Tradesperson's Licence
- Restricted Plumbers Permit
- Tradesperson Plumber

Electrical

- Electrical Contractor
- Electrical Worker's Permit
- Electrician
- Electrician's Training Licence
- In-House Electrical Installing Work Licence
- Provisional Electrician's Licence
- Restricted Electrical Licence - NR
- Restricted Electrical Licence - RE
- Restricted Logbook Request

Gas

- Authorisation - Gasfitting
- Gasfitting Permit
- Gasfitting Training Permit

High Risk Work Licence

- WS High Risk Work Licence

Motor Vehicle Industries

- Motor Vehicle Auctioneer Exemption
- Motor Vehicle Car Hire Exemption
- Motor Vehicle Dealer
- Motor Vehicle Financier Exemption
- Motor Vehicle Repair Business
- Motor Vehicle Repairer
- Motor Vehicle Salesperson
- Motor Vehicle Yard Manager

Property Industries

- Business Settlement Agent Licence
- Land Valuer
- Real Estate & Business Agent Licence
- Real Estate Developer Registration
- Real Estate Sales Representative Registration
- Real Estate Settlement Agent Licence